

CLIENT SERVICES, INC.  
[REDACTED]  
[REDACTED]

Office Hours (Central Time): Monday-Thursday: 8am-8pm  
Friday: 8am-5pm  
Saturday: 7am-11am  
Sunday: Closed

10/20/2017



REFERENCE NUMBER  
[REDACTED]

RE: USAA FEDERAL SAVINGS BANK  
ACCOUNT NUMBER: XXXXXXXXXXXXX [REDACTED]  
BALANCE DUE: \$5,465.48

SETTLEMENT OFFER

We are offering you a settlement amount of \$2,296.00, to settle this account for less than the balance due. To accept this settlement offer, our office must receive the first payment by the date listed beside the initial payment on page two (2) of this settlement offer notice. This offer is contingent upon a timely receipt of all payment(s). If payment(s) are not received in our office by the dates outlined on page two (2) of this document, this offer will be withdrawn and will be deemed null and void. We are not obligated to renew this offer.

We look forward to working with you in resolving this matter.

[REDACTED]

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT.  
ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.

FOR IMPORTANT RIGHTS AND PRIVILEGES WHICH MIGHT APPLY TO YOUR STATE OF RESIDENCE  
PLEASE SEE FINAL PAGE

[REDACTED]