

USAA Savings Bank
[REDACTED]

October 30, 2017

Reference: Confirmation of Settlement Offer

Dear [REDACTED]

This letter confirms the offer by USAA Savings Bank (hereafter referred to as "USAA") to settle the following USAA credit card according to the terms and conditions described below.

Card ending in: 8959
Current balance: \$27,393.25

Terms and Conditions

Here is what you need to know about this offer:

- USAA must receive a total of \$9,588.00 no later than November 30, 2017, sent to the address on this letterhead.
- The payment check or draft must not be returned to us unpaid for any reason.
- Within 30 days after receipt of your payment, USAA will send a notice to the three major credit reporting agencies indicating the debt has been settled.
- USAA will request that the agencies update their records accordingly. The payment history will continue to be reflected on the credit reporting agencies' records.
- If the conditions imposed on you in this letter are met, USAA will forgive the remainder of the balance on the account.
- By making the payment, you indicate your agreement to the terms and conditions of this letter.
- You also agree to release USAA from any claims you have against USAA related to this account, subject to the terms and conditions outlined in this letter.
- USAA agrees to cease any further collection activity related to this account.

How to Contact Us

If you have questions, please call the Recovery Department at [REDACTED] from 8 a.m.-4 p.m. CT.

Thank you,
USAA Savings Bank